



**KATHERYN FONG JOINS FIREMAN'S FUND®
AS SVP AND CUSTOMER SERVICE OFFICER**

NOVATO, Calif., Aug. 22, 2005 -- Katheryn Fong joins Fireman's Fund Insurance Company® as Senior Vice President and Customer Service Officer, reporting to Joe Beneducci, Chief Operating Officer.

Fong will be responsible for the overall quality of customer service delivered to the property and casualty carrier's independent agents and policyholders. Her role will include linking operational improvement projects, agency management, information technology initiatives and other key activities to create a superior customer experience. She will also lead efforts to expand the company's personal and commercial insurance business with fast-growing ethnic minority groups across the United States.

Fong has more than 20 years of experience in executive and operations management roles for the customer service organizations of Kaiser Permanente, Pacific Gas & Electric, Wells Fargo Bank and United Airlines. She most recently created a national call center for Kaiser Permanente's 140,000 employees. She received her B.A. in International Relations from San Francisco State University and completed the International Women's Forum Leadership Program at Harvard University and the Executive Education program at the University of Michigan.

Ms. Fong has served on the boards of the following organizations: the YMCA of San Francisco, Women's Forum West, San Francisco Education Fund, Joint Venture Silicon Valley. She has also served on the San Francisco Human Rights Commission.

"We are very pleased to have a leader with Katheryn's depth of knowledge and experience to drive customer service as a key differentiator for Fireman's Fund," said Beneducci.

About Fireman's Fund Insurance Company

Fireman's Fund is a 142-year-old premier property and casualty insurance company providing personal, commercial, marine, excess and surplus lines and agribusiness insurance products nationwide. Fireman's Fund is a member of the Allianz Group (NYSE: AZ), one of the world's largest providers of insurance and other financial services.

For more information about Fireman's Fund, visit www.firemansfund.com

###

Media Contact: John Kozero – 415.899.2166

Fireman's Fund
Insurance Companies
A company of Allianz 

777 San Marin Drive
Novato, CA 94998
Phone: 415.899.2000