



**Fireman's Fund® Reaches Out Throughout The Gulf Coast
To Pre-Contact Residents Displaced By Storm And Flood And To Expedite
Payments For Temporary Lodging**

NOVATO, Calif., Aug. 30, 2005 -- Fireman's Fund Insurance Company® is reaching out to Gulf Coast policyholders displaced by Hurricane Katrina to cities far from home and unable to file claims so that Fireman's Fund can begin pre-claims action to expedite payments for the necessary temporary lodging.

Bill Dalton, head of the Fireman's Fund Catastrophe Center in Missouri, explained, "Many residents of the stricken communities have evacuated to cities outside the immediate impact zone, like Houston, Atlanta and Jackson, where they may be stranded for days. We are making every effort to reach out to these residents, as well as residents closer to home, to assist with lodging expenses and get an initial report from them that will help us speed up and simplify the claims process once they are able to return home."

Fireman's Fund has already received more than 80 claims from throughout the Gulf Coast for loss from Katrina, the overwhelming majority being damage to homes. Some 40 field professionals nationwide have been alerted to be ready to move into affected areas as soon as civil authorities permit. The company also has adjusters staged closer to the impact area, in Mississippi, Texas and Tennessee, ready to make more immediate contact with claimants.

"In the meantime, we encourage agents and policyholders to call us at 1.888.FIREHAT (or 1.888.347.3428) with any special needs no matter where they are or no matter how long it will be before they can get back to their homes," said Dalton. "The sooner we make contact and the more we understand our customers' needs, the more we can help. That's especially critical to our policyholders who face difficult days ahead in contending with this tragedy. Our hearts go out to them, and we hope to be of real value to them in the recovery that will eventually be accomplished."

Fireman's Fund is a premier property and casualty insurance company providing personal, commercial, marine, excess and surplus lines and agribusiness insurance products nationwide. Fireman's Fund is a member of the Allianz AG Group (NYSE: AZ), one of the world's largest providers of insurance and other financial services. For more information about Fireman's Fund, visit www.firemansfund.com.

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