

Press Release

FIREMAN'S FUND INSURANCE COMPANY OFFERS ASSISTANCE TO CUSTOMERS IMPACTED BY SANTA BARBARA FIRE

NOVATO, Calif. (May 8, 2009) – Fireman's Fund Insurance Company is responding to the needs of its customers and agents who may be affected by the Jesusita fire in Santa Barbara. Claims adjusters are being deployed to the area and are able to provide assistance to any policyholders in need.

Customers who suffer damage to their homes and who need to report a claim are asked to contact the company's 24-hour claims service center at **888-347-3428**. Helpful public information on this fire can be found on the Internet at:

City of Santa Barbara Incident Information Page
<http://www.santabarbaraca.gov/Resident/Safety/PIO/>

Useful phone numbers:

- Public Information Hotline
(805) 681-5197
- Reverse 911 sign-up (if Santa Barbara residents don't already have a house phone, and want to add their wireless device to be contacted for emergencies)
(805) 681-4100 or <http://www.sbsheriff.org/reverse911.html>
- Forest Service Tip Line
(805) 961-5710
- Animal Shelter Hotline
(805) 681-4332
- In the event of a possible evacuation due to the Jesusita fire, the Public Health Department wants to identify individuals with special needs who may be unable to evacuate without help and those who need medical equipment that require electricity. Please call (805) 968-0462 between the hours of 8 a.m. and 8 p.m.
- The Red Cross Evacuation center is Dos Pueblos High School at 7266 Alameda Avenue in Goleta, CA.
- The cause of Jesusita Fire is currently under investigation. Anyone with information about the fire should call the Santa Barbara Sheriff's anonymous tip hotline at (805) 686-5074.

About Fireman's Fund

Fireman's Fund Insurance Company is a premier property and casualty insurance company providing personal and commercial insurance products nationwide. It is rated AA- by Standard & Poor's Rating Services. Fireman's Fund is a member of

the Allianz Group (NYSE: AZ), one of the world's largest providers of insurance and financial services. For additional information, visit www.firemansfund.com.

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Media contact: Janet Ruiz, (415) 899-5381